In recent versions of MS Excel Microsoft has built-in extra security that blocks all macros in downloaded files. When first opening an Excel file in **Client-Link** you may receive a warning telling you that macros have been blocked. If you run the file without unblocking them the tool will not function.

Indicator – FL Memo guarantees that all Excel files downloaded from any of its websites are completely safe and free from viruses or malware.

## What is the problem?

After you have downloaded the Excel file, you may see the following in a bar at the top:

PROTECTED VIEW Be careful—files from the Internet can contain viruses. Unless you need to edit, it's safer to stay in Protected View.
Enable Editing

Click **Enable Editing**. Then you may see this:

SECURITY RISK Microsoft has blocked macros from running because the source of this file is untrusted.

The message says that the macro does not work because it is blocked. Follow our step-by-step instructions on how to unblock and reactivate the macro.

## **Unblock and reactivate macros**

Which method you choose depends on how you store your files. It can be as simple as saving the file to a new folder. The solution described by Microsoft is to use the Windows File Explorer to view the properties of the file:

1. Download the Excel file from our website.

2. Open Windows File Explorer and go to the folder where you saved the file.



- 3. Right click on the file and choose Properties
- 4. At the bottom of the first tab next to **Security** select **Unblock** then OK

cilcial Secu	inty Details Previous ver	rsions
X	Profit_extraction_calculator	
Type of file:	Microsoft Excel Macro En	abled Worksheet (xlam)
Opens with:	🔁 Excel	Change
Location:	C:\Use	ownloads\Profit_extrac
Size:	429 KB (439,932 bytes)	
Size on disk:	432 KB (442,368 bytes)	
Created:	17 November 2022. 16:28:12	
Modified:	17 November 2022, 16:28:38	
Accessed:	17 November 2022, 16:28:45	
Attributes.	Read-only Hidde	en Advanced
Security:	This tile came from anothe computer and might be ble help protect this computer	er ocked to Unblock r.

If you are still experiencing problems, we recommend that you visit the <u>Microsoft Support page</u> Microsoft also provides details information about the change and how to deal with it <u>here</u>.

> If that does not help please contact Online support on (01233) 438022 Or send an email to <u>customer.services@indicator-flm.co.uk</u>

