

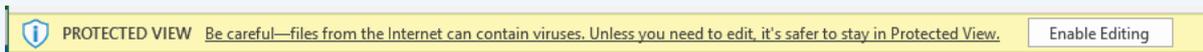
# Excel blocks macros: what can you do?

In recent versions of MS Excel Microsoft has built-in extra security that blocks all macros in downloaded files. When first opening an Excel file in Client-Link you may receive a warning telling you that macros have been blocked. If you run the file without unblocking them the tool will not function.

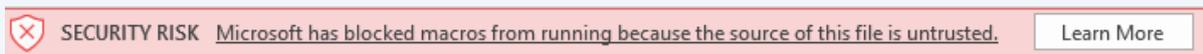
Indicator – FL Memo guarantees that all Excel files downloaded from any of its websites are completely safe and free from viruses or malware.

## What is the problem?

After you have downloaded the Excel file, you may see the following in a bar at the top:



Click **Enable Editing**. Then you may see this:



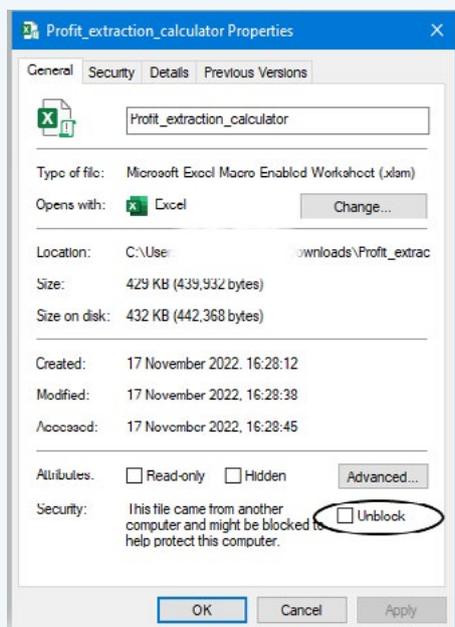
The message says that the macro does not work because it is blocked. Follow our step-by-step instructions on how to unblock and reactivate the macro.

## Unblock and reactivate macros

Which method you choose depends on how you store your files. It can be as simple as saving the file to a new folder. The solution described by Microsoft is to use the Windows File Explorer to view the properties of the file:

1. Download the Excel file from our website.
2. Open **Windows File Explorer** and go to the folder where you saved the file.

3. Right click on the file and choose **Properties**
4. At the bottom of the first tab next to **Security** select **Unblock** then OK



If you are still experiencing problems, we recommend that you visit the [Microsoft Support page](#)  
Microsoft also provides details information about the change and how to deal with it [here](#).

If that does not help please contact Online support on (01233) 438022  
Or send an email to [customer.services@indicator-film.co.uk](mailto:customer.services@indicator-film.co.uk)